

## MANAGED SERVICE Service Provided

- Source tenant
- Attend to viewings
- Carry out background checks
- Manage the application process
- Arranging signing of the Lease
- Collect deposit and 1<sup>st</sup> month's rent for the Landlord

In addition:

- Attend to the required entry inspection
- Issue month statements to Tenant
- Monthly credit control to ensure rent is collected
- Monthly financial statements and 24/7 portal access to the Landlord
- Deal with all maintenance issues, arrange for repairs and pay contractors
- Payment of services, municipal and levy accounts
- Application / enforcements of terms & conditions of the Lease
- Attend to the required exit inspection
- Hold the deposit in an interest-bearing accounts as per requirements of the Rental Housing Act
- Attend Rental Housing Tribunals on behalf of the Landlord (if required)
- Legal advice and services available
- Fully monitored and timed Customer Service Support

One-off/Upfront: 7.5% of the annual rent +VAT  
+ per Month: 7.5% + VAT of the monthly collections from the Tenant p/m

## PROCUREMENT Service Provided

- Source tenant
- Attend to viewings
- Carry out background checks
- Manage the application process
- Arranging signing of the Lease
- Collect deposit and 1st month's rent for the Landlord

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It's the #WakefieldsWay